

香港社會服務聯會
社區發展服務研討會
「社區更新歷程」至「香港社區發展的藍圖」

英國社區發展經驗對香港的啟示

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Presentation Outline

- ▶ Background
- ▶ Community Development in UK
- ▶ Experience of CD in UK
- ▶ Comparison of CD in UK & HK
- ▶ Insights to CD in HK
- ▶ Conclusions

Background

- ▶ Aim : In view of the challenging socio-economic situation in HK, the experience of CD in UK may provide insights for the future development of CD in HK
- ▶ Date : October 2005
- ▶ Delegates : 朱淑芬 (SKH NTK NLCDP)
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Background

► Itinerary : London & Edinburgh



CD in UK - Home Office

▶ Active Citizenship Centre

■ Background

- ▶ a vital tenet of the Government's Philosophy of Civil Renewal
- ▶ Development of strong, active and empowered communities
- ▶ People are to do things for themselves
- ▶ Define the problems they face
- ▶ Tackle the problems in partnership with public bodies

■ Tasks

- ▶ Promote research that demonstrates the value of civil renewal
- ▶ Inform policymaking in such area
- ▶ Fund direct projects and/or researches in different fields and areas of the country
- ▶ Partnership between policy makers, academics, practitioners and citizens

CD in UK - Home Office

▶ Civil Renewal Unit

■ Missions

- ▶ Local people have the networks, the knowledge, the sense of what is actually possible, the ability to make solutions stick
- ▶ Building the capacity, the social assets, and leadership in the local communities
- ▶ People should be encouraged to solve their own problems in part—develop rights and responsibilities going hand in hand

CD in UK - Home Office

▶ Active Citizenship Centre

- improving quality of life
- social justice
- about meaningful participation which makes democracy and accountability a reality

▶ Civil Renewal Unit

- reinvigorating communities
- helping citizens to have more fulfilling lives

CD in UK - Ocean NDC

▶ New Deal for Community (NDC)

- 39 New Deal for Community Projects in UK
- Each project is funded about GBP 56 million, last for 10 years
- Four criteria for selecting the service area: crime rate , educational level , low-income or high employment rate , poor housing

▶ Ocean, Stepney

- Ocean Estate is situated in Stepney of East London
- 2,000 households, about 6,500 population, each NDC project served not more than 4,000 households

CD in UK - Ocean NDC

► Ocean Estate - NDC



CD in UK - Oceans NDC

▶ Vision:

- *"In ten years time the Ocean will be beautiful place to live at the heart of London, rich in its culture, education and employment"*

▶ Strategic Themes:

- 1. A place to be proud of - Neighbourhood Renewal
 - ▶ Increase the social & economic capacity of the estate
 - ▶ To enable residents to participate fully in the decision making
 - ▶ Increase levels of involvement in local community activities from 42% to 55%

CD in UK - Ocean NDC

► Strategic Themes:

- 2. A place to learn – Education
 - Significantly raise the education attainment levels of school pupils towards the national average
 - Reduce the proportion of working age residents who have difficulty with English

- 3. A place that works – Employment
 - reduced the no. of unemployed and economically inactive people
 - Provide adequate childcare support
 - Reduce households with an income < £ 10,000

CD in UK - Ocean NDC

► Strategic Themes:

- 4. A place that cares - Health and Social Care
 - Reduce residents reporting poor health
 - Reduce number of households with long term care needs not receiving assistance

- 5. A place to enjoy - Arts, Sports and Culture
 - Increase satisfaction in leisure, arts, cultural and sports facilities
 - Improve outdoor play provision

CD in UK - Ocean NDC

► Strategic Themes:

- 6. A place that is safe - Community Safety
 - Reduce residents' fear of crime by 50%
 - Reduce the use of drugs in the area
 - Reduce burglaries by 50%

- 7. A place to live - The Building Environment
 - Reduce overcrowding from 27%
 - Create an attractive environment with good quality open spaces & desirable homes that provide a range of housing choices for local people

CD in UK - Ocean NDC

► Partnership Structure & Responsibilities

- The Board responsible for the strategic direction and implementation of NDC program
- First 2 years—accountable to London Borough of Tower Hamlets
- Year 3—transfer to the Partnership Board
- Resident led and made up of at least 51% residents, up to 75%
- Residents representatives will be elected annually by community ballot

CD in UK - Ocean NDC

► Sanctuary Housing



CD in UK - Ocean NDC

► The Partnership Board

- Among 19 members of the board, 10 residents are board members
- 4 representatives from local voluntary sector organizations
- Others from Tower Hamlets Council, Tower Hamlets Health Authority, Metropolitan Police & business

CD in UK - Ocean NDC

► Partnership Bodies

- Neighbourhood Management Team
- Ocean's Women's Centre
- Ocean Partnership in Education Network
- Ocean Youth Partnership
- Working Links
- Health & Social Care Plan
- Health Living Network
- Sanctuary Housing - social housing...



CD in UK - Communities Scotland

- ▶ took over most functions of Scottish Home on 1 Nov 2001
- ▶ Communities Scotland is the Scottish Executive's housing & regeneration agency
- ▶ report to Communities Minister
- ▶ Aim:
 - To work with others to develop strong communities and raise the quality of Scotland's housing
- ▶ Total Communities Scotland programme for 2004/05: £600m = HK\$8,400m

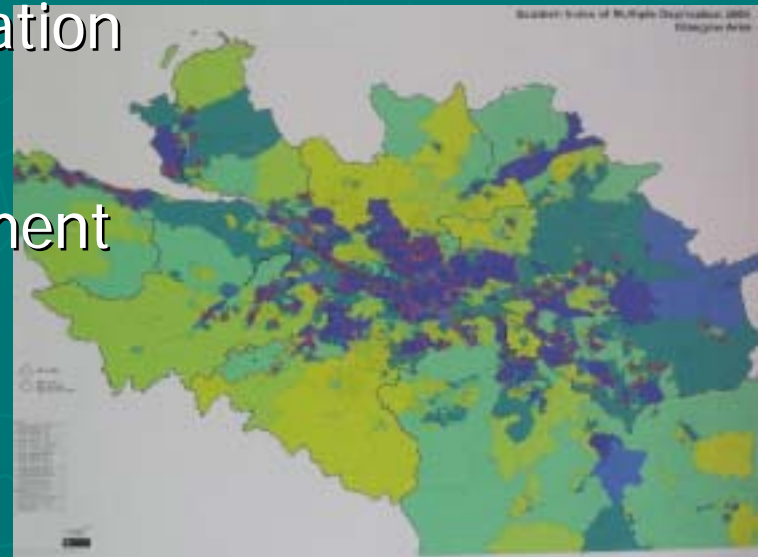
CD in UK - Communities Scotland

▶ work with:

- ▶ National – e.g. Scottish Enterprise
- ▶ Regional – e.g. Health Boards, Police
- ▶ Local – e.g. Local Authority
- ▶ Community – e.g. Local people & community organisation

▶ achieve by:

- ▶ Managing targeted investment
- ▶ Raising standards
- ▶ Improving understanding



CD in UK - Communities Scotland

▶ Area teams

- ▶ 8 teams throughout Scotland
- ▶ manage targeted investment in housing & regeneration
- ▶ integration of SIPs with Community Planning Partnership
- ▶ promote the social economy & wider role of Has
- ▶ support local authorities in the development of housing strategies

▶ Regeneration division

- ▶ Develop sound knowledge & information base through research and neighbourhood intelligence
- ▶ Identify & disseminate good practice
- ▶ Support community learning and adult literacy & numeracy
- ▶ Housing information & tenant participation

▶ Investment & Performance division

▶ Regulation & Inspection division

CD in UK - Local Organisations

▶ Edinburgh Youth Social Inclusion Project

■ Background

- ▶ 4,600 young people in Edinburgh revealed that 49% of them do not feel Edinburgh is a good city to be young in
- ▶ high unemployment rate (65%)

■ Vision

- ▶ develop an accurate picture of youth social exclusion in Edinburgh
- ▶ work with organisations and young people to develop and test solutions

■ Aims

- ▶ Research & data co-ordination
- ▶ Action research programme
- ▶ Policy development
- ▶ Capacity building
- ▶ Partnership working



CD in UK - Local Organisations

▶ North Edinburgh Childcare

■ Background

- ▶ located at Pilton, North Edinburgh
- ▶ developed in response to an identified need for affordable, flexible childcare in North Edinburgh that would enable local parents and carers to access increased opportunities for work, training or education
- ▶ a group of local women campaigned over a number of years for the creation of a custom built childcare facility
- ▶ in the Spring of 1997, North Edinburgh Children opened
- ▶ a voluntary board of local people manage the project
- ▶ a staff team of 50, including many local residents, run day-to-day services

■ Childcare

■ Crèche Services

■ Training Services



CD in UK - Local Organisations

► Forth Sector – Six Mary's Place

■ Background

- Over 5000 people in Edinburgh have experienced problems with mental health and are currently unemployed

■ Aims

- To create opportunities for people to experience the many positive benefits that come from real, meaningful and stimulating occupation within a work culture of understanding, acceptance and nurture.
- To overcome exclusion and provide opportunities for people with mental health problems to develop their core skills while making a gradual and supported return to employment.
- To provide a secure base in order to facilitate a process of recovery for the participants.



CD in UK - Local Organisations

► Forth Sector – Six Mary's Place

■ 6 social business

-Rolls on Wheels

-Edinburgh Embroidery Services

-Ithos

-Six Mary's Place Guesthouse

-Parkview Laundry Service

-The Soap Co Edinburgh

■ Six Mary's Place Guesthouse

► Building dates from 1829 in Stockbridge, 10mins from city centre

► 8 fully ensuite B & B

► 2004 Scottish Thistle Award for Outstanding Customer Care



Experience of CD in UK

▶ Community Regeneration

- Not bulldozing, but regeneration
- Emphasises on residents participation and community development

▶ Partnership Working

- Collaboration with different organisations
- Emphasises on public, private and local organisations

▶ Bottom-up Participation

- Value local residents and community participation

Experience of CD in UK

▶ Small Scale

- Focus on quality, not only quantity

▶ Community Base

- Consider community as service intervention unit

▶ Social Enterprises

- Not only employment training
- But employment opportunity

Comparison of CD in UK & HK

▶ Please refer to Comparison Table attached

Insights to CD in HK

► Present Situation:

- URA & HS - urban renewal
- Funding & Organisation - partnership working
- Middle Class Forum - middle up participation
- Social Services Output - quantity than quality
- Employment services - employment training

Insights to CD in HK

► Implications:

- Vision & Mission
- Community base & holistic planning
- Geographic community shouldn't be neglected
- Community development & welfare services shouldn't be separated

Conclusions

- ▶ Opportunities of CD in HK
 - Community focus in alleviating poverty
 - Community renewal & revitalization
 - Co-operative Organisations
 - Project Funding
 - Corporates Participation

Related Links

▶ Home Office

- <http://www.homeoffice.gov.uk>

▶ Active Citizenship Centre

- <http://www.active-citizen.org.uk>

▶ Civil Renewal Unit

- <http://www.homeoffice.gov.uk/inside/org/dob/direct/cru.html>

▶ Ocean – NDC

- <http://www.oceanndc.co.uk/>

▶ Work Links

- <http://www.workinglinks.co.uk>

Related Links

- ▶ Communities Scotland
 - <http://www.communitiesscotland.gov.uk>
- ▶ Edinburgh Youth Social Inclusion Partnership
 - <http://www.youthinclusion.org>
- ▶ North Edinburgh Childcare
 - <http://www.northedinburghchildcare.co.uk>
- ▶ Forth Sector
 - <http://www.forthsector.org.uk>
- ▶ Six Mary's Place
 - <http://www.sixmarysplace.co.uk>