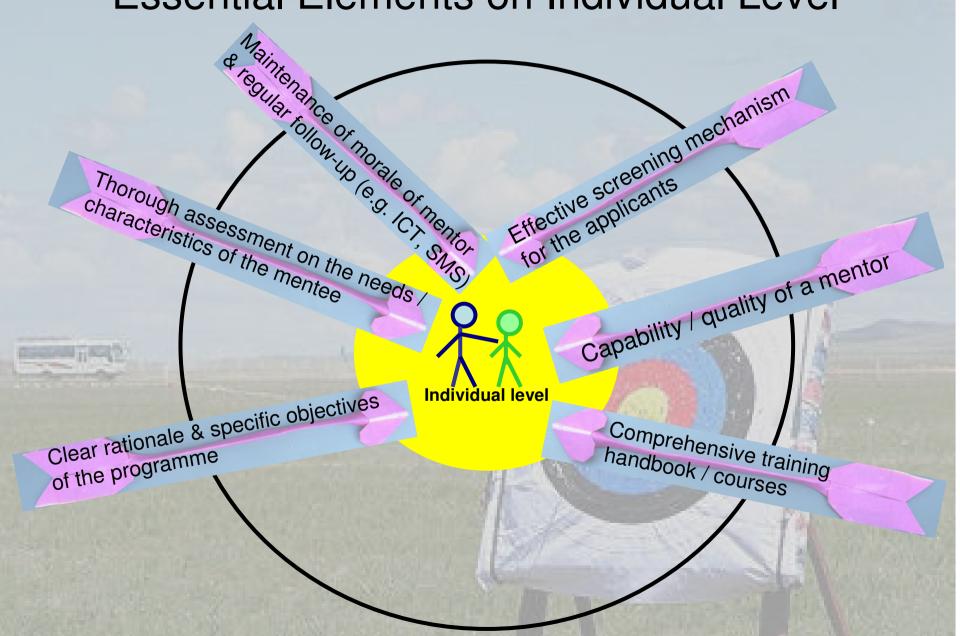


Essential Elements on Individual Level



Essential Elements on Agency Level

